Rubble Master is dedicated to professionalism and customer satisfaction. It convinces its customers not only due to the machines’ ability of crushing asphalt, but the machines also can be used for crushing concrete and round basalt. Being a reliable business partner, living an open communication and a high customer focus also are essential parts of the company culture. This is what Tom and Amanda Bright, owners of Portland Road and Driveway, a company situated in Oregon, experienced when they got to know Rumble Master at a tradeshow and started their business relationship.

Rumble Master looked into the specific requirements of Portland Road and Driveway and offered them a customized solution. A few days after Tom saw a RM crusher in action for the first time and experienced the company’s welcoming culture, Tom was the proud new owner of a RM 100GO!

Rumble Master did not leave them on their own afterwards. Once the equipment arrived in Portland, RM Service Manager Scott Price and Sales Manager Franz Niedermeyer taught the crews about the crusher and scalping plant. Their primary goal was to teach and then step aside. This way the RM team quickly prepared the crews to be independent while making sure that they had their phone numbers if they needed anything.

The RM 100GO! meets the high safety requirements of the MSHA. At an unplanned inspection, it was stated that the machine was the first ever with no objections, pointing out the built-in safety features of the machines.

For more information, visit www.rubblemaster-americas.com.

(This story also can be found on Construction Equipment Guide’s Web site at www.constructionequipmentguide.com.)